

We have fired Dragonfly Pond Management this week and they have requested a meeting with us and the Board to discuss this along with our refusal to pay for part of the remediation work they for which they have billed Glennstone

We recommend a meeting where we provide you with a brief overview of the pond situation, then we meet with Dragonfly, then meet separately with a representative from another pond management service called AllClear. We think this meeting would give us all a basis for making a plan for getting the ponds into compliance.

### **Background**

For some time now, Glennstone ponds (5 altogether wet & dry) have been out of compliance with Durham county. The ponds did not pass inspection last fall and we have been trying to get our pond management company (Dragonfly) to address the issues without success.

Glennstone pays Dragonfly \$375 per month to maintain these areas and when the ponds did not pass inspection in 2018 under the prior management company, it was turned over to us to address. We received a bid from Dragonfly and from Triangle Pond Management for the work needed to bring the areas up to code and pass inspection.

- Dragonfly's proposal was \$13, 580.
- Triangle Pond's proposal was \$31,350.00

Not surprisingly, we selected Dragonfly for the work. Their price was cheaper and we felt that since they had been managing the ponds for years, they would know it well.

When the ponds did not pass inspection again in 2019, we began questioning what work had been done and exactly what needed to be done to correct the situation. After months of inaction or any proactive plan on their part, we contacted Dave Brown, the pond inspector and asked him to walk the ponds with us and Dragonfly so that we could understand what was preventing the ponds from passing.

We learned that there are a number of things that need to be addressed, many that we believe should have occurred with regular pond management including:

- Erosion at all pond sites
- Trees growing in and around pond areas
- Proper maintenance of grounds in and around the pond area
- Silt build-up and cracks in the spillways

# **Glennstone Meeting Agenda**

2pm February 28, 2020  
4241 Amber Stone Way, Durham

1. Welcome and Introductions
2. Overview of the Ponds Situation
3. Introduction of All Clear Pond Management
4. Q & A
5. Decisions for moving forward
6. Other Business
7. Conclusion