Glennstone Phase 3 Dry Pond 3

(City of Durham ID# 00410)

Annual Certification Inspection Journal (ACIJ) – Interim Report

TRAC-2020-07-01

July 2020



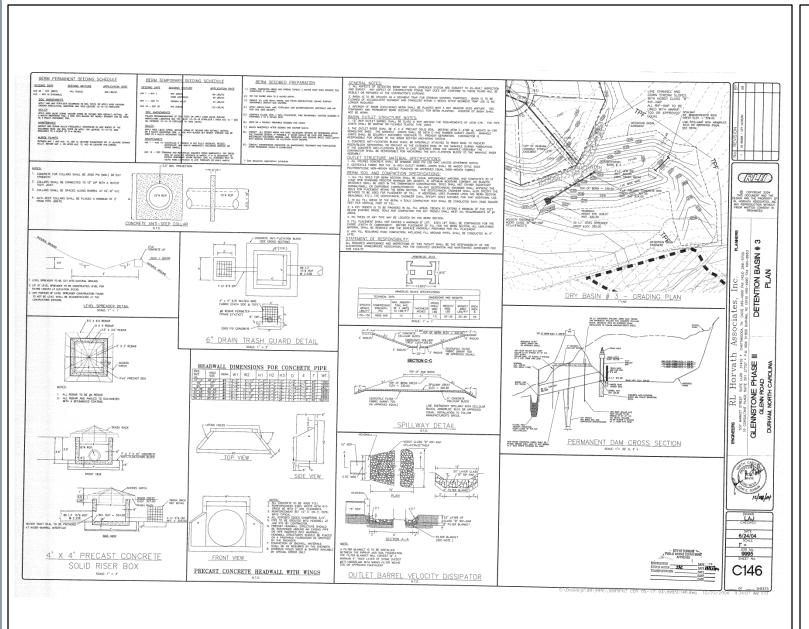
RESTORATION + BALANCE IS KEY

Reimagining How Stormwater Is Manageo

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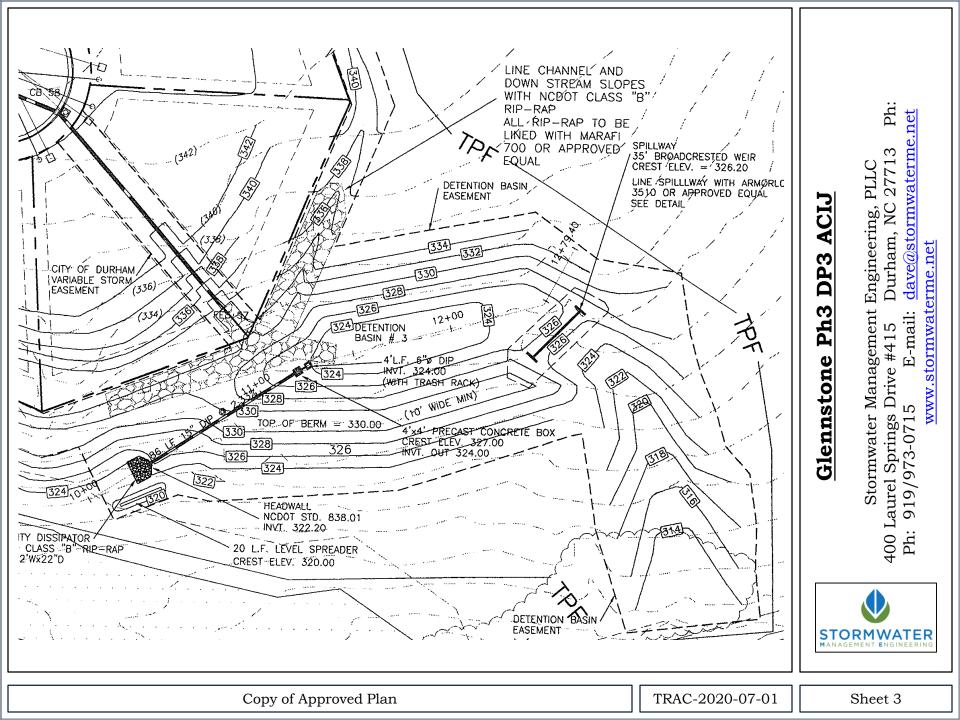
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Glennstone Ph3 DP3 Vital Statistics (Limited)

City of Durham ID#: 00410

Type of Facility: Dry Pond

Structural Dam Height: 8-ft

Access: At the Eastern End of Glennstone Drive (on the East Side of the Glenn Road/Glennstone Drive Intersection)

Owner/Permittee: Glennstone Homeonwers Association Inc.

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Glossary of Stormwater Dry Pond Elements

Cut Slope: An interior slope (excluding the upstream face of a dam embankment) of an impoundment.

Dam Embankment: An earth-fill structure that dams a stream valley and creates an impoundment, either permanently or intermittently. A dry pond is an intermittent impoundment.

Drainage Area: That land that drains to a stormwater impoundment.

Emergency Spillway: A large channel that allows storms that exceed the capacity of an impoundment to safely bypass the dam. An adequate emergency spillway is the best assurance against the catastrophic failure of dam due to overtopping. **Inlet:** A pipe or channel that conveys storm flows to an impoundment.

Riser Structure: The principal water releasing structure in an impoundment.

Principal Spillway Pipe: The pipe that drains the riser through the dam embankment.

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<u>Key</u>

Identified inspection work item that must be addressed before the facility can be certified.

Note about a condition that is felt to be acceptable or that identifies work that's been completed.

Note on Means and Methods

Except in general terms, the means and methods for the correction or alleviation of any maintenance items identified in this journal are **not** provided.

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June 2020



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Photographic Journal: Dam

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Sheet 9b

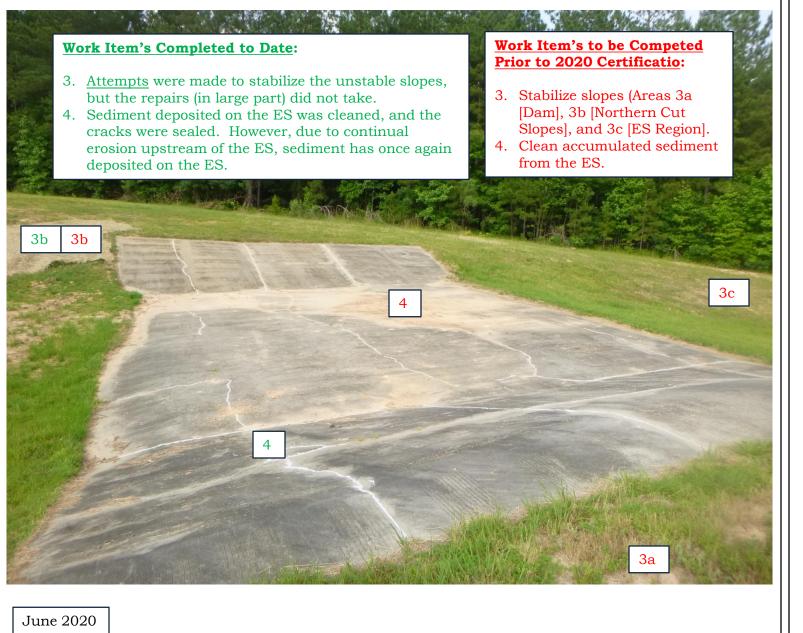


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Photographic Journal: Emergency Spillway

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Sheet 10b



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Photographic Journal: Emergency Spillway

October 2019 Inspection

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Sheet 11a



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October 2019 Inspection

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EMR/EMP

It is recommended that the stabilization of this slope be entered into the City's EMR/EMP program. The reasons for this are many. Attempts to repair this slope have been undertaken three different times over the last few years, with all three attempts not succeeding in providing needed stabilization (please see Sheet 12d for some limited photographic documentation of these efforts). The soils in this area are shallow (approximately 6" above bedrock) and comprised primarily of sandy (erodible) soils. In addition, a large mowed field, just upstream of this slope, generates significant volumes and velocities of water. These flows and velocities just tear the slope to pieces. Given that multiple, costly attempts to repair this slope have not succeeded, a different kind of repair approach needs to be undertaken.

For the 2020 certification season, I would like to submit this facility into the City's EMR/EMP program. It is anticipated that the repair of this slope will require multiple elements—all working together. However, given how much money has been spent previously in this location, the generation of an EMP, as well as it's implementation, will need to be multi-layered and adaptively managed. Basically (and this is theoretical at this point), we will implement step 1, see how it works, and make adjustments (as needed) to the step 1 implementation as well as the step 2 and beyond EMP generation and implementation. For example...

Step 1 (Prior to October 30, 2020): Install terraced (three rows: one at the top of the slope, one halfway down the slope, and one at the bottom of the slope) super silt fence (silt fence backed with chain link fence) parallel with the entire slope and then "backfilled" with seeded topsoil/mulch behind the second and third rows of silt fence. Sheet 12d provides a graphical representation of this portion of the EMP.

Anticipated Step 2 (During 2021): Install a gutter channel across the top of the slope to collect drainage coming off the open field and then take than channel down the slope into the pond. It may make the most sense to tie the western end of the gutter into the existing riprap inlet channel and then to provide a new eastern riprap channel to take flows down into the pond.

Anticipated Step 3 (During 2022): Replace the silt fence mulch terracing with a permanent terracing design (e.g., timbers, grass and shrubbery plantings, mulch, etc.).

The above is just an example of an approach to EMR/EMP generation and implementation. More details will be provided with the EMR/EMP package in October 2020.

June 2020

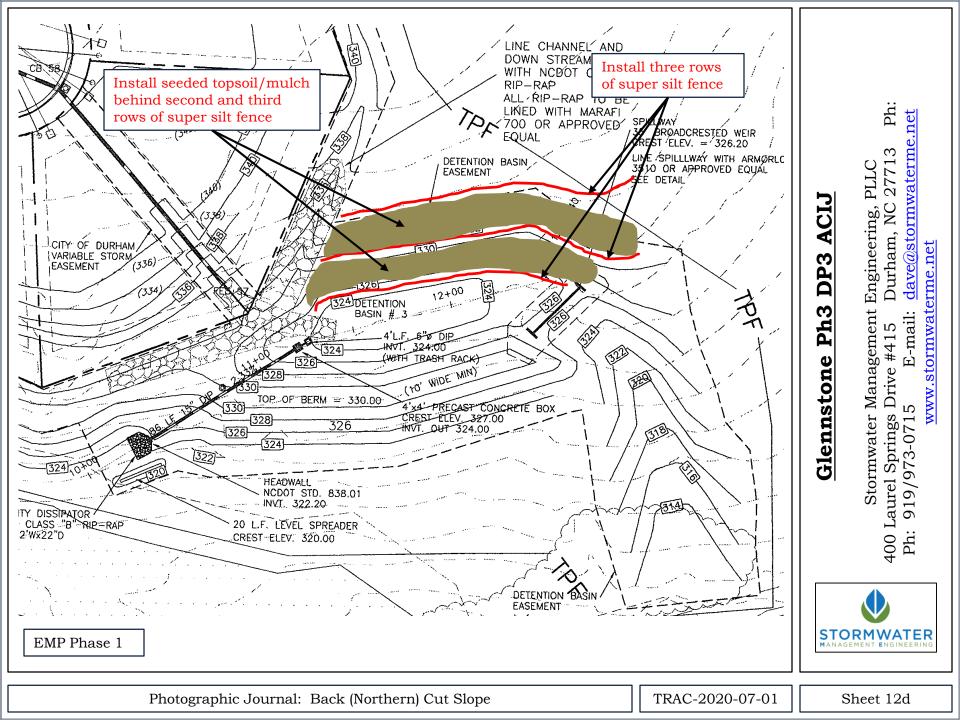
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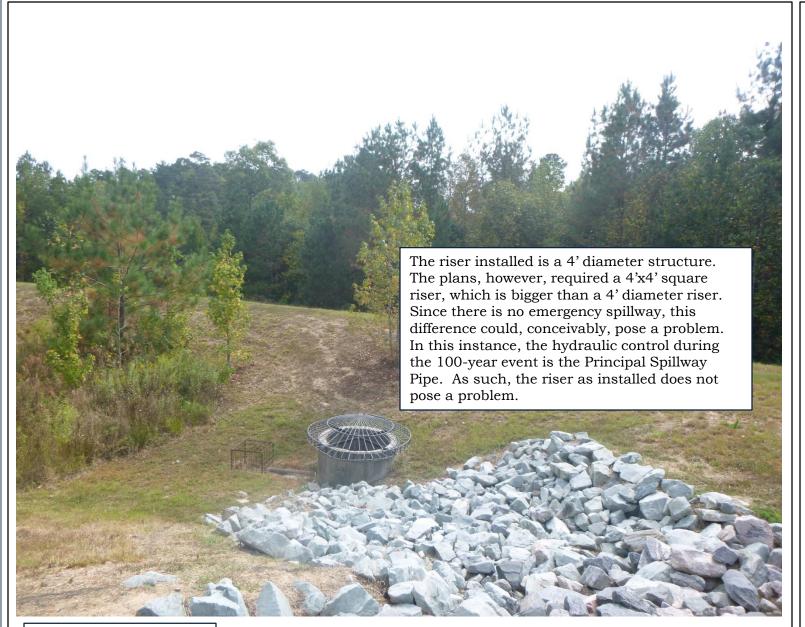
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Photographic Journal: Back (Northern) Cut Slope

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Sheet 12d



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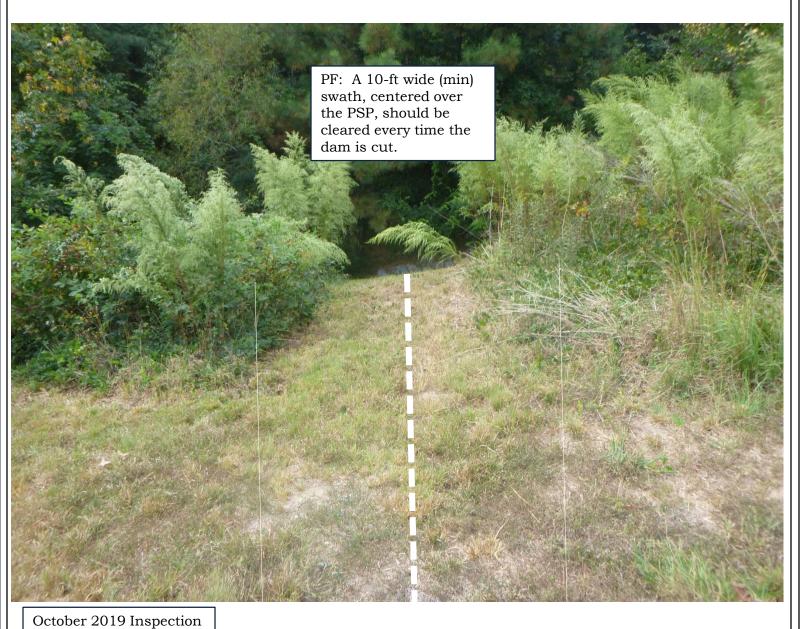


Photographic Journal: Principal Spillway Pipe

October 2019 Inspection

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Sheet 15



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Photographic Journal: Pond Outfall Area

October 2019 Inspection

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Sheet 17



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June 2020



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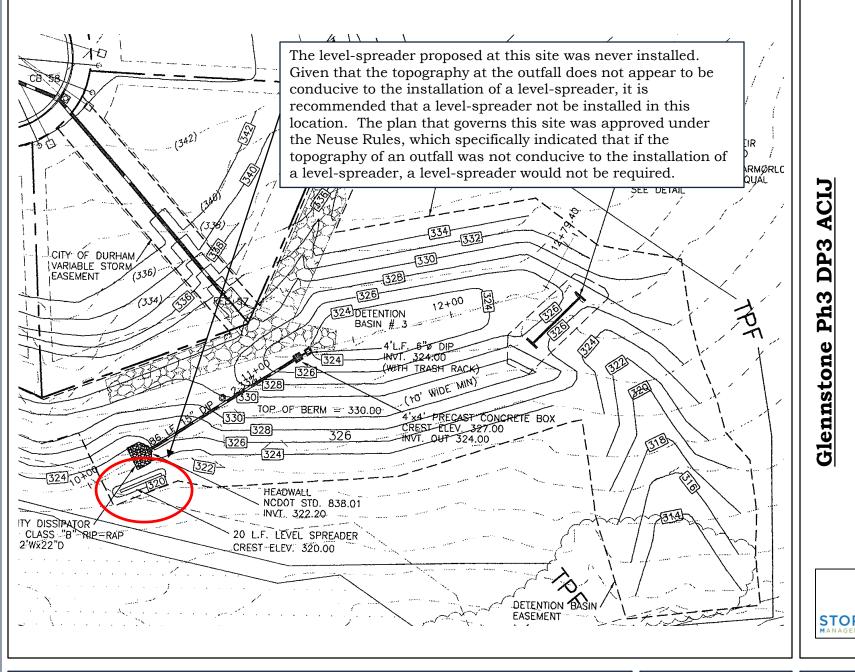
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Photographic Journal: Pond Impoundment

TRAC-2020-07-01

Sheet 20b



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#415

Letter of Request from Property Owners



Managed by TRAC Management, LLC, PO Box 3674, Chapel Hill, NC 27515

June 12, 2020

SCM Maintenance Program Coordinator Stormwater Development Review Group Public Works Department, Stormwater and GIS Services City of Durham 101 City Hall Plaza, Suite 3200 Durham, NC 27701

Dear Mr. Hailey.

I am writing to request additional time and leniency to address the 4 dry pond areas in the neighborhood of Glennstone in Durham, North Carolina, As the property management company who took over the management of the HOA at the end of 2018, we inherited this pond problem after previous management failed to bring them into compliance. Since we took over, we have been working very diligently to try to bring the ponds into compliance and have made great strides toward achieving this while facing considerable obstacles.

My hope is that you will allow us an extension to continue to work with Dave Brown and our new pond management company to continue the improvements without having to deal with the added burden of penalties and fines.

I would like to give you a little bit of the background of the community as it relates to this issue as well as a brief account of the steps we have taken to date to address the situation.

Glennstone is a very diverse single-family community with homes built between 2003 to 2008. In general, the homes range in price from \$175,000 -\$260,000 and sit on guarter-acre lots with 3 bedrooms and two bathrooms. This is not an affluent neighborhood and many owners are non-natives and first-time homebuyers. The HOA dues are very low at \$224 per year and these dues are mainly used for common ground maintenance, pond and storm water management. entrance signs, lights, taxes and management. There are no amenities like a clubhouse, pool, tennis court or other recreational area.

Our company, TRAC Management, LLC was hired at the end of 2018 when a new HOA Board discovered that their previous management firm had been doing very little in the way of management. The ponds had failed their 2018 inspection and many owners had defaulted on their dues for 4 to 5 years. The ownership records were inaccurate and in many cases, homes had been sold without ever communicating the HOA fees and responsibilities to new owners.

Their pond management company, Dragonfly Ponds had been managing these ponds for about 5 years when we took over and despite a monthly maintenance fee of \$375 per month, had let the ponds deteriorate and become overgrown. We contracted with them in early 2019 to begin an extensive additional remediation of the ponds based on the failed 2018 inspection and in June of that year, they claimed to have done all the work and billed us for almost \$13,580. Once again, the ponds failed inspection that fall and despite many phone calls and emails, Dragonfly did not seem to feel it was their responsibility to do the monthly maintenance work or the remediation work that was necessary to pass or even advise us on how to proceed in getting the ponds to pass.

In desperation, we contacted inspector, Dave Brown directly in January 2020 and asked him to meet us along with representatives of Dragonfly to walk the ponds, see what had been done and hear exactly what he thought needed to be done. After hearing the extent of the work he believed still needed to done, we contacted another pond management company, AllClear Ponds to review the inspection reports, walk the ponds and give us a quote for the remediation work. Their estimate of the necessary work was \$14,000 to \$20,000 including extensive cutting and removal of trees that had overgrown for 8 to 10 years.

Considering that the entire HOA budget at Glennstone is \$30,000, this was a huge hurdle to get past the HOA leadership but we explained that the penalties and consequences could add up to more than they had in the bank.

Therefore, AllClear was contracted in March to complete the remediation work. Subsequent meetings with Dave Brown, TRAC and AllClear have given us reason to believe that despite the huge amount of work that has been accomplished it is possible the ponds may still fail inspection as the grass has not come in strongly enough to stabilize some of the banks. Soils are very poor in these areas and solutions for bringing this along enough for inspectors will require time and a good deal more money.

We realize that it is important and necessary to bring the ponds into compliance and we are doing all we can as a community to address this to the satisfaction of the inspectors, however we respectfully request that the City of Durham take into consideration the hardship this community faces, especially at this time of the pandemic and job loss, and to work with us to achieve our common goals.

Respectfully submitted

Thomas Whisnant

TRAC Management, LLC

DP3 ACIJ Ph3 Glennstone

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STORMWATER

TRAC-2020-07-01 Sheet 22 Letter of Request

Proposed Implementation Schedule

All red items (total number identified in this report: Four. Three (4, 5, and 6) and portions of one (3) will be completed by close of business on October 16, 2020.

Work Item's to be Competed Prior to 2020 Certification:

- 3. Stabilize slopes (Areas 3a [Dam], 3b [Northern Cut Slopes], and 3c [ES Region].
- 4. Clean accumulated sediment from the ES.
- 5. Cover (w/ soil) exposed low-flow pipe.
- 6. Clear a 10-ft wide (min) swath, centered over the PSP.

An EMR/EMP will be submitted to City of Durham Stormwater Services by the close of business on Friday, October 30, 2020.

Glennstone Ph3 DP1

Durham, NC

Stormwater Management Engineering,



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